



Job Advertisement

Global Security Operations Center (GSOC) Operator

General Role Description

The Global Security Operations Center (GSOC) Operator is responsible for monitoring the safety and security of employees and assets worldwide for our client, under the guidance of GSOC Supervisors. The Operator will use a variety of tools, ranging from global access control and alarm monitoring systems to business intelligence sources, open source media, and in-house tools, to detect, analyze, and alert others about adverse conditions that may impact our client. These can include political instability, crime, terrorism, extreme weather, or technical failures.

As an Operator, you will gain unique insights into how Fortune 500 companies operate globally, mitigate risks, and manage crises.

Specific Duties and Responsibilities

- Actively monitor multiple systems and sources to detect potential threats to the client;
- Monitor the safety and security of employees;
- To be on call as a first responder to concerns as they pertain to safety and security;
- Work with corporate security teams and law enforcement agencies worldwide to respond to threats;
- Conduct Person of Interest (POI) investigations, and compile daily reports; and
- Timely production of Advisories and other notification products.

Additional Job Functions

- Perform other related duties as required.

Minimum Training and Qualifications

- College Degree preferred (Political Science/ International Relations/ Communications/ Intelligence Studies) or equivalent work experience in fields such as research and analysis, or customer service;
- Attentive, organized, and detailed oriented;
- A quick learner with the ability to multi-task;
- Flexible and comfortable with a changing and high-tech work environment; willingness to learn new tools;
- Self-motivated and inquisitive about world affairs;
- A strong team player with the ability to work independently as needed;
- Excellent written and verbal communication skills;
- Strong customer service skills;
- Good working knowledge of Office 365;
- Flexibility and ability to work all shifts (24/7 operations), willingness to assist the team with overtime as needed.

Note: During the training period, the GSOC Operator would be required to work at least one week in each shift.

Job Types: Full-time

Salary: \$22.00 /hour (with a raise to \$24.00 /hour after training period)